

Article title: Improving Performance in Complex Surroundings: A Mixed Methods Evaluation of Two Hospital Strategies in The Netherlands

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Supplementary file 4. Patient Satisfaction Scores in Bernhoven and Beatrix Hospital

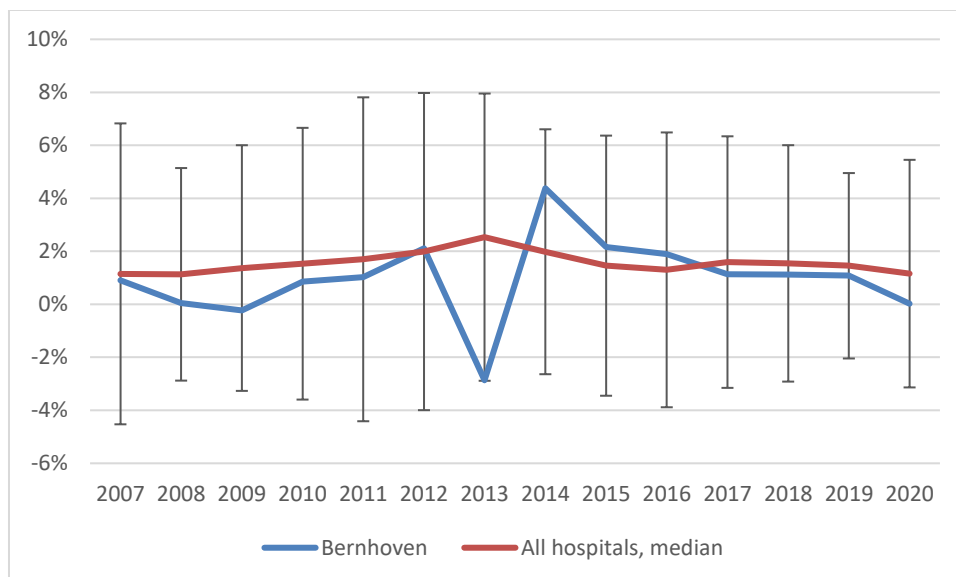


Figure S3: Profit margin Bernhoven relative to all hospitals. Error bars show minimum and maximum values.

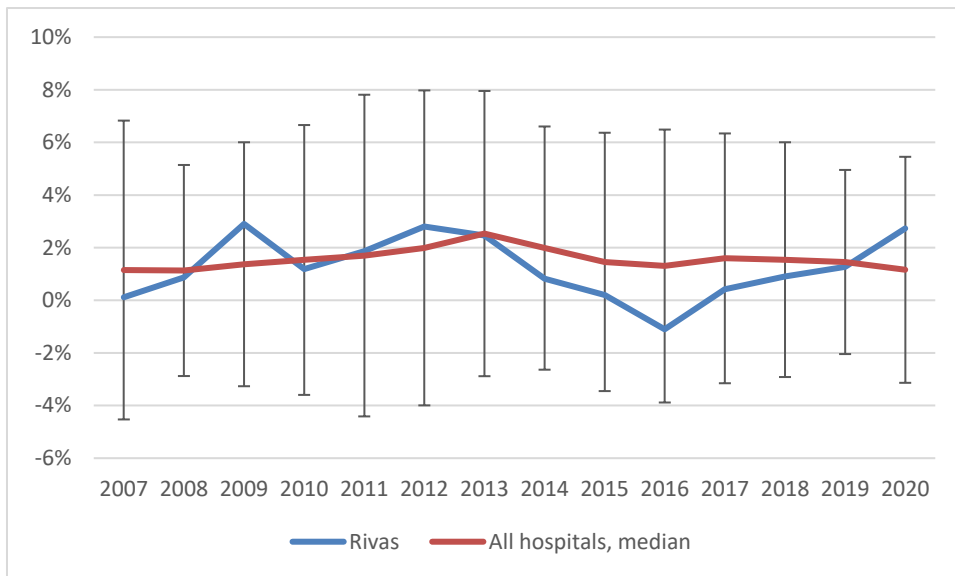


Figure S4. Profit margin Rivas care group (Beatrix) relative to all hospitals. Error bars show minimum and maximum values.