

Article title: Improving Performance in Complex Surroundings: A Mixed Methods Evaluation of Two Hospital Strategies in The Netherlands

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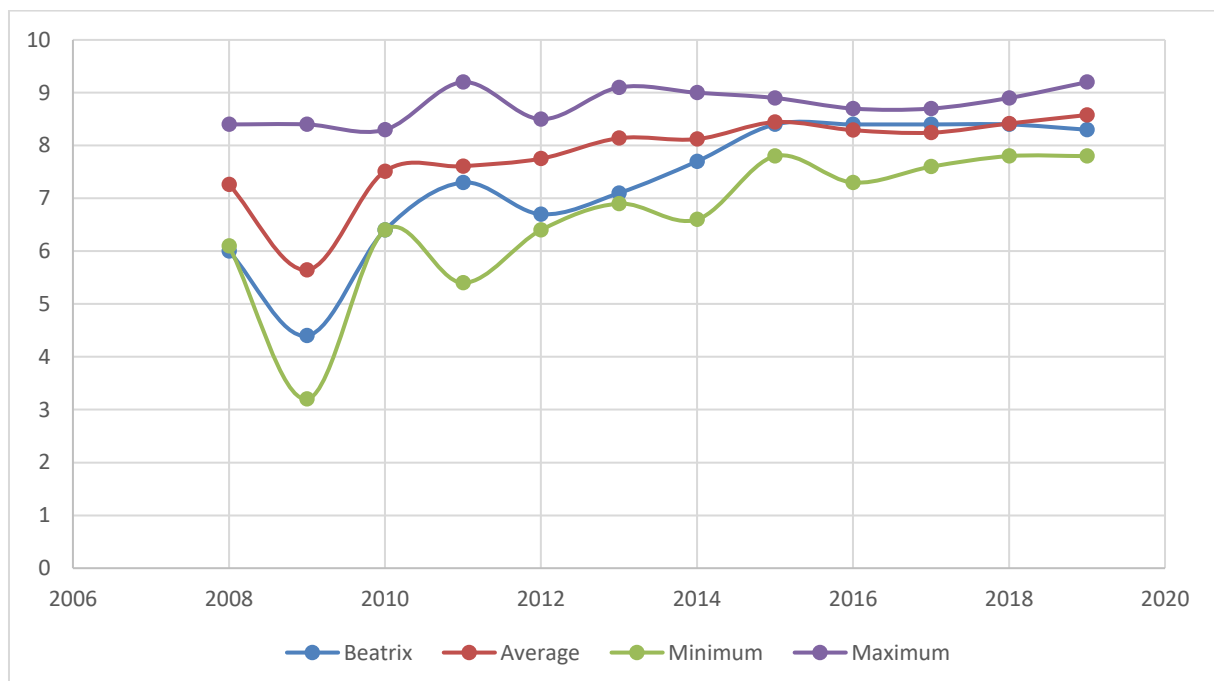
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Supplementary file 3. Patient Satisfaction Scores in Bernhoven and Beatrix Hospital

Figure S1. Patient satisfaction scores Beatrix 2008-2019



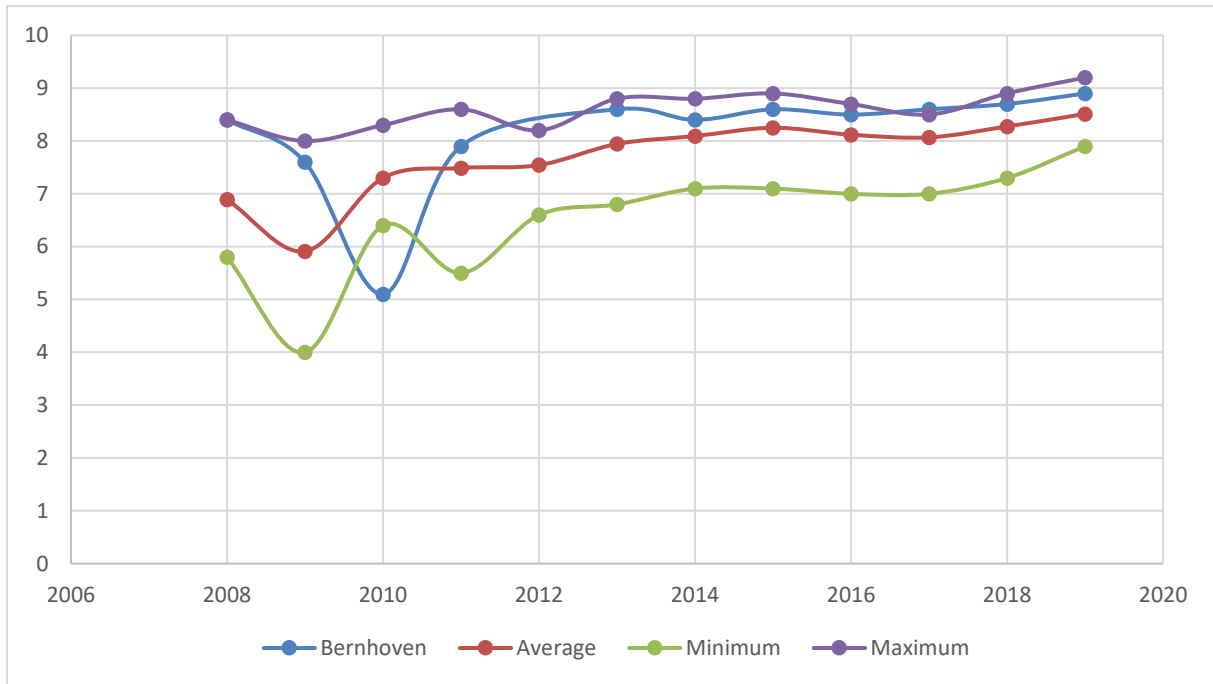


Figure S2. Patient satisfaction scores Bernhoven 2008-2019