

Article title: Why People Forgo Healthcare in France: A National Survey of 164 092 Individuals to Inform Healthcare Policy-Makers

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Supplementary file 3. Additional Methods

Supplementary file 3: Forgoing Healthcare questionnaire (BRS)
 (Translated from the original French version used by the CPAM agencies)
HEALTH CARE SITUATION TRACKING

-RESERVED FOR INTERVIEWING AGENT-

1. Your County:

2. Your function:

- | | | | | |
|---------------------------------------|--|------------------------------------|-----------------------------------|---|
| <input type="radio"/> Reception Agent | <input type="radio"/> Administrative Agent | <input type="radio"/> CARSAT Agent | <input type="radio"/> CHRUS Agent | <input type="radio"/> UDAF Agent |
| <input type="radio"/> ASS Agent | <input type="radio"/> Medical advisor | <input type="radio"/> CCAS Agent | <input type="radio"/> MSA Agent | <input type="radio"/> Médecins du monde |
| <input type="radio"/> CES Agent | | | | |
| <input type="radio"/> Prado Agent | | | | |

-QUESTIONS TO THE INTERVIEWEE -

3. General MSA RSI Other

4. Postal code :

5. Sex: Male Female

6. Age : Under 18 years 40-59 years
 18-24 years Over 60 years
 25-39 years

7. Family situation

- Living alone Alone with children
 Childless couple Couple with children
 Other (*seniors living with their children*)

8. Socio-professional category

- Working farmer Artisan, merchant
 Manager Intermediate professions
 Employee Manual worker
 Retired Unemployed

9. Do you have a complementary Health insurance?

- Yes, the CMU-c Yes, ACS
 Yes, another insurance Yes, the AME
 No Don't know

10. If you don't have a complementary Health insurance, why?

- It would not help, I'm never sick I have other financial priorities
 I haven't the means I don't know
 I lack information I benefited from a complementary company but no longer
 By negligence
 I'm covered at 100% by my primary insurance

- Anyway, I will be badly reimbursed I do not know what purpose it serves
 The steps are too complicated Other, please give details:

11. Do you have a referring physician/ general practitioner?

- Yes No Don't know

12. When was your last visit to a doctor?

- In the last 6 months Between 6 months and 1 year ago
 Between 1 and 2 years ago
 Don't know More than 2 years ago

13. How do you perceive your overall health?

- Very good Good
 Average Poor
 Very poor

14. Have you forgone or put-off healthcare on one or more occasions in the last 12 months?

- Yes No

If no, skip to question 21

15. Since when have you been forgoing healthcare?

- Less than 6 months Between 6 months and 1 year
 Between 1 year and 2 years
 More than 5 years Between 2 years and 5 years

16. Do you think this situation could change in the near future?

- Yes No Don't know

17. In general, do you feel that you can get care when you need it?

- Yes No Don't know

18. What types of care have you forgone? (7 answers maximum)

- | | |
|--|---|
| <input type="radio"/> Surgery | <input type="radio"/> Orthodontic care |
| <input type="radio"/> Consultations with a primary care physician | <input type="radio"/> Physical Therapy |
| <input type="radio"/> Consultations with a gynecologist | <input type="radio"/> Hearing device |
| <input type="radio"/> Consultations with a dermatologist | <input type="radio"/> Medical analyses |
| <input type="radio"/> Consultations with a psychiatrist | <input type="radio"/> Adapted glasses or lenses |
| <input type="radio"/> Consultations with an ophthalmologist | <input type="radio"/> Purchase of medication |
| <input type="radio"/> Consultations with a cardiologist | <input type="radio"/> Prescribed work stoppage |
| <input type="radio"/> Consultations with another specialist: | <input type="radio"/> Speech and language therapy |
| <input type="radio"/> Restorative dental care (caries, descaling, infections...) | <input type="radio"/> Other: |
| <input type="radio"/> Prosthetic dental care (implants, bridges...) | <input type="radio"/> |

19. Reasons for forgoing healthcare? (5 answers maximum)

- | | |
|---|--|
| <input type="radio"/> Self-pay part of cost too expensive | <input type="radio"/> Delays to get an appointment too long |
| <input type="radio"/> Geographical distance | <input type="radio"/> Cannot advance costs |
| <input type="radio"/> Non-urgent care | <input type="radio"/> Physical inability to visit a physician |
| <input type="radio"/> Work related fears (stress, work stoppage...) | <input type="radio"/> Negligence |
| <input type="radio"/> Care refusal by practitioner (saturation, discrimination) | <input type="radio"/> Fear of the doctor |
| <input type="radio"/> Expensive transport costs | <input type="radio"/> Fear of diagnosis |
| <input type="radio"/> Availability (lack of time) | <input type="radio"/> I do not know how much I will be asked to pay |
| <input type="radio"/> Do not know a practitioner | <input type="radio"/> The steps are too complicated (need for accompaniment) |
| <input type="radio"/> Loss of income due to work stoppage | <input type="radio"/> Lack of information about the system |
| <input type="radio"/> Absence of means of transport | <input type="radio"/> Other: |
| <input type="radio"/> Lassitude | <input type="radio"/> |

20. Do you feel that this situation of forgoing healthcare will have consequences? (3 answers maximum)

- | | |
|--|--|
| <input type="radio"/> Health care consequences | <input type="radio"/> Ability to continue living at home |
| <input type="radio"/> Professional life consequences | <input type="radio"/> Other: |
| <input type="radio"/> Social life consequences | <input type="radio"/> |
| <input type="radio"/> Family life consequences | <input type="radio"/> |

-QUESTIONS ABOUT THE INTERVIEWEE'S FAMILY ENVIRONMENT-

21. Has a family member forgone or put off care? Yes No

22. If so, who was it? (2 answers) Your spouse Your child/children
 Another person, to be defined:

23. What are the types of care forgone? (7 answers maximum)

- | | |
|--|---|
| <input type="radio"/> Surgery | <input type="radio"/> Orthodontic care |
| <input type="radio"/> Consultations with a primary care physician | <input type="radio"/> Physical Therapy |
| <input type="radio"/> Consultations with a gynecologist | <input type="radio"/> Hearing device |
| <input type="radio"/> Consultations with a dermatologist | <input type="radio"/> Further examinations |
| <input type="radio"/> Consultations with a psychiatrist | <input type="radio"/> Glasses or contact lenses |
| <input type="radio"/> Consultations with an ophthalmologist | <input type="radio"/> Therapy |
| <input type="radio"/> Consultations with a cardiologist | <input type="radio"/> Prescribed leave of absence |
| <input type="radio"/> Consultations with another specialist: | <input type="radio"/> Speech and language therapy |
| <input type="radio"/> Restorative dental care (caries, descaling, infections...) | <input type="radio"/> Other: |
| <input type="radio"/> Prosthetic dental care (implants, bridges...) | <input type="radio"/> |

24. Do you agree to be interviewed by the person in charge of the study? (Only applicable to people forgoing

- Yes No
 At the CPAM At home

Abbreviations in Questionnaire

	French	English
CPAM	Caisse Primaire d'assurance Maladie	Primary Health Insurance scheme (compulsory)
CSS	Complément santé solidaire	
CARSAT	Caisse d'Assurance Retraite et de la Santé au Travail Rhône-Alpes	Agency for Pensions and Health at work
CCAS	Centre Communal d'Action Sociale	
CCSS	Caisse commune de sécurité sociale (CCSS)	
CHRUS	Centre Hospitalier Régionale	Regional Hospital
MSA	Mutualité sociale agricole	Agricultural workers' insurance scheme (compulsory)
RSI	Régime social des Indépendants	Social security scheme for self-employed workers
UDAF	Union Départementale des Associations Familiales	Regional union of family associations